



Albany Mutual Telephone

New Customer Application

(Digital TV, High Speed Internet, and Nationwide Cellular forms are separate)

Please complete necessary fields and return to Albany Mutual Telephone by mail at 131 6th Street Albany, MN 56307 or by fax to 320.845.7000. If you have any questions please do not hesitate to call 320.845.2101 or visit www.albanytel.com

Customer Information

Name (Directory Listing): _____ Date: _____
 911 Address: _____ Township: _____
 Billing Address (if different) _____ County _____
 Type of Dwelling: Business ___ Residence ___ Mobile Home: Yes ___ No ___
 If this is a new structure please provide directions to the location: _____
 Name of party who last lived at this location: _____
 Nearest neighbor who has our service: _____

Credit Information

Date of Birth: _____ Social Security #: _____ Single/Married: _____
 Spouses Name (if applicable): _____ Spouses Social Security #: _____
 Place of Employment: _____ Spouse: _____
 Name of Residents over 18 at this location _____
 Nearest Relative and telephone number _____
 Are you renting this property? Yes ___ No ___
 Previous/current telephone service provider: _____ Your Telephone Number _____
 Date Disconnected: _____
 Have you been our customer before? Yes ___ No ___
 If yes, Date: _____ Previous Telephone number: _____
 May we contact you at your place of employment? Yes ___ No ___ If yes, telephone number: _____

Calling Features

Calling features can be added to any Telephone line.

| | | | |
|--|---------|---|---------|
| <input type="checkbox"/> Caller ID (Name and Number) | 4.95/mo | <input type="checkbox"/> Selective Call Forwarding | .75/mo |
| <input type="checkbox"/> Voice Mail | 3.50/mo | <input type="checkbox"/> Automatic Call Back | .75/mo |
| <input type="checkbox"/> Three-Way Calling | 1.50/mo | <input type="checkbox"/> Automatic Recall | .75/mo |
| <input type="checkbox"/> Selective Toll Restriction | 3.50/mo | <input type="checkbox"/> Distinctive Ringing/Call Waiting | 1.25/mo |
| <input type="checkbox"/> Call Waiting | 1.50/mo | <input type="checkbox"/> Selective Call Acceptance | .75/mo |
| <input type="checkbox"/> Call Forwarding | 1.50/mo | <input type="checkbox"/> Selective Call Rejection | .75/mo |
| <input type="checkbox"/> Speed Calling | 1.50/mo | | |

Please continue on other side.

Office Use Only

| | |
|-----------------------|-------------------------------|
| NUMBER ASSIGNED _____ | DATE SERVICE WILL BEGIN _____ |
|-----------------------|-------------------------------|

Long Distance Service

As an Albany Mutual Telephone customer, toll-free calling is available between the exchanges of 845, 836, and 837. Additionally, Albany (845) residents have Extended Area Service to Upsala (573), Avon (356) and Holdingford (746). Freeport (836) residents can call Upsala (573) toll free. All other calls will incur long distance charges. Albany Mutual Telephone offers several options to make your long distance calling fit your needs while being very affordable.

- **Flat 14¢ plan** (14¢ no matter how much or as little as you talk. No monthly fees)
- **1.95 & 11** (\$1.95 per month and all calls are just 11¢ per minute)
- **4.95 & 9** (\$4.95 per month and all calls are just 9¢ per minute)
- **Unlimited*** (\$44.95 per month, call as much as you like with no per minute fees) * *Unlimited calling plan is for residential use only and requires [acceptable use policy](#) (PDF).*
- **No Long Distance service.**

Do you want 800 number calling ability? Yes ___ No ___

Would you like 900 numbers blocked? Yes ___ No ___ If no, I agree to pay for these calls (sign): _____

Albany Mutual Telephone can give your account a PIC Freeze to stop undesired changes in Long Distance carriers. Would you like your account to have a PIC Freeze? Yes ___ No ___

| Provider | Business | Residential | Provider | Business | Residential | Provider | Business | Residential |
|---|----------------|----------------|--|----------------|----------------|--------------------------------------|----------------|----------------|
| MCI | 1-800-888-0800 | 1-800-444-2222 | Broadwing Communications | 1-800-422-1199 | 1-800-422-1199 | Telcom USA | 1-800-866-3322 | 1-800-866-3311 |
| Cable & Wireless United Carrier Network | 1-800-486-8686 | | ITI Oncore | 1-800-825-5533 | 1-800-825-5533 | Integra | 1-800-820-7880 | 1-800-820-7880 |
| | 1-800-417-0172 | 1-800-691-4041 | US Link | 1-800-450-7283 | 1-800-450-7500 | One Star Long Distance | 1-800-482-0000 | 1-800-482-0000 |
| Onvoy | | 1-800-860-1020 | Sprint | 1-800-877-4646 | 1-800-877-4646 | DTI (Digital Tel.Inc.) | 1-877-742-5384 | 1-877-742-5384 |
| AT&T | 1-800-222-0400 | 1-800-222-0300 | Williams Comm. | 1-888-275-9080 | 1-888-275-9080 | Qwest Lightyear Communications | 1-800-860-1020 | 1-800-860-1020 |
| Excel Albany Telephone L.D. | 1-800-875-9235 | 1-800-875-9235 | Verizon | 1-800-483-1660 | 1-800-483-3737 | McLeod USA | 1-800-393-7300 | 1-800-393-7300 |
| | 1-320-845-2101 | 1-320-845-2101 | Amerivision Comm. | 1-800-800-7550 | 1-800-800-7550 | Connect America | 1-800-593-1177 | 1-800-500-8000 |
| American Sharecom | 1-800-735-3003 | 1-800-735-3003 | CCC Global Comm. Midcom Communications | 1-800-569-4682 | 1-800-569-4682 | Talk America | 1-800-422-1470 | 1-800-422-1470 |
| Global Crossings | 1-800-466-4600 | 1-800-482-4848 | Working Assets | 1-888-465-9516 | 1-888-465-9516 | Norlight Telecom | 1-888-825-5265 | 1-888-825-5265 |
| Worldcom | 1-800-749-9600 | 1-877-673-5587 | | 1-800-789-9253 | 1-800-548-2567 | | 1-800-876-7842 | 1-800-297-3788 |

To begin Service

- * Complete this form. Also, depending on your income, you may qualify for a discount on phone service (Lifeline) or reduced installation fees (LinkUp) – check the Telephone Assistance Program (TAP) form or call our office.
- * Please fill out **Digital TV, High Speed Internet, and Nationwide Cellular** forms separately. (www.albanytel.com)
- * A Deposit may be required depending upon creditworthiness. (You will be notified if this is required)
- * If Plowing is required, charges are \$100 for the first 300 feet and \$.27/foot over 300 feet.
- * Date you would like service to begin _____
- * An installation charge of _____ must be paid before service is connected. (Call for price)
- * Telephone bills are due on the 25th of each month, services are subject to disconnect if payment is not made by the 25th of each month.
- * I acknowledge that the above information is accurate to the best of my knowledge. Additionally, I understand if found otherwise, service may be disconnected immediately.

Signature of person responsible for paying the bill Spouse

Please Return with installation payment to: Albany Mutual Telephone 131 6th Street Albany, MN 56307