



**Albany Mutual
Telephone**

Your Connection

Your insight to Albany Mutual Telephone operations

It's All in Your connection

Spring 2008

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Refer your friends, get money

The \$50 referral program. Probably the greatest promotion ever!

We want to reward you for your patronage and give your friends a great deal on a new service.

Here's how it works: tell your friends, neighbors, and relatives that haven't yet signed up for Telephone, Digital TV, High Speed Internet, or Nationwide Cellular service, to mention your name when they sign up for service.

When they do, you get a \$25 credit on your bill, and your friend does too.

Keep in touch wherever you go

With the best coverage money can buy, and nearby service and support, Nationwide Cellular is your best choice for cellular service.

When you have a question you don't stand in line, or wait on hold, you get a friendly live person right away, plus you get bundled pricing and bundled billing.

With 23 plan options, you are sure to find one that fits.



Hundreds of your neighbors have made the switch, Now's your time to switch to Nationwide Cellular!

Albany Mutual Telephone

131 6th St
PO Box 570
Albany, MN 56307
320.845.2101

Online
www.albanytel.com

Office Hours
Monday-Friday 7:30am to 4:30pm



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Having trouble using the telephone?

Even with a hearing, speech or physical disability, you can have help to make calls to stay in touch with anyone.

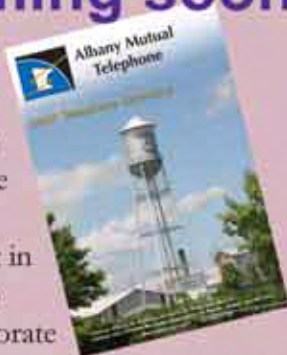
Minnesota Relay provides free and full telephone accessibility to anyone who is hard of hearing, deaf or speech disabled.

To make a relay call, dial
711 or 800.627.3529

For more information on Minnesota Relay, dial 651.602.9005 or 800.657.3775 (voice/TTY)

www.commerce.state.mn.us

New directory coming soon!



The 2008 Telephone directory is the first in a series to commemorate local landmarks. The Freeport water tower is known far and wide, and is a symbol of the past, and icon for the future. Look for your copy in March.



Message from the Manager

By Steve Katka,
General Manager

Coming Soon- Fiber to the Home: Bringing opportunities at the speed of light

Albany Mutual Telephone has exciting news for you! This spring will mark the beginning of a multi-year project to bring you more speed, advanced broadband options, and an exciting future.

While this sounds a little outrageous, it is not that far from reality. Starting soon, Albany Mutual Telephone will begin phase one of a Fiber to the Home (FTTH) project which includes installation of new fiber-optic facilities to everyone's home in the Pioneer Grounds area (Albany), Golfview Edition (Albany), and the areas along Highway 154 from Albany to Avon including the new Avon Estates housing development and the South side of Pelican Lake.

These installations are in addition to our current FTTH projects we have in the new housing developments in Albany and Freeport.

What is FTTH?

FTTH stands for Fiber To The Home, meaning instead of having copper telephone cable to everyone's homes, fiber-optic cable is installed directly to the home.

Fiber-optic cables are capable of very high speeds; the cable is really not a cable at all but strands of glass, approximately the thickness of a human hair that allows pulses of light to pass from one end to the other. These optical cables can handle hundreds of times more data speed than traditional telephone cables or cable TV coax.

Why is this project important?

These fiber-optic cables will be taking the place of the currently installed copper cables that were installed when your home was built. With this incredibly advanced technology, your homes and Albany Mutual Telephone will be "future-proofed" to easily handle any data transmission requirements today and beyond the foreseeable future.

Additionally, this project will make your home part of an elite group of homes that already enjoy the benefits of fiber-optic connectivity. Very few communication companies across the country have yet to make the investment to keep you at the cutting-edge of technology. In addition to these benefits, it is estimated that your home may be worth more because of this fiber-optic connection.

How will you be affected?

This project will consist of plowing new cables to every home throughout the aforementioned areas around Albany. If you live in one of these areas, you will be receiving a letter and/or personal visit in the near future outlining specific details of when your service will be installed, what changes will need to be made, and how you can truly benefit from this service.

The construction crews are very experienced, and disruption to your property will be minimal.

If you have any questions or concerns, please do not hesitate to call us.

Account privacy rules updated

Recently included in your monthly bill was a notice explaining the changes in the Federal Communication Commission's (FCC's) CPNI or Customer Proprietary Network Information rules. These changes were made to standardize security for all customer accounts.

Please be aware that we have always protected your security, and will continue to do so.

Two of the biggest changes include the requirement of having an authorized representative to get account informa-



tion, or to change account information, and the second being the way we handle Call Detail Records over the phone – we will no longer provide you with specific call information over the phone.

Again, these changes merely standardize security measures to protect you. Please be patient as we work through these changes.

Lower Long Distance Rates!

With our new Long Distance rates you can call for much less than it costs to drive.

More and more members are taking advantage of the stability of our Unlimited Long Distance plan - you can call as much as you like, without the surprise when the bill arrives.

Our 4.95 and 7 plan is a great value - only 7 cents per minute, all day, all night, whenever you call, just 7 cents per minute.

Best of all you know the call will be clear and reliable.



DTV - analog to digital transition

February 18, 2009 marks the end of an era. This is the day that local broadcast stations such as WCCO or KSTP will discontinue their analog broadcasts and move to a digital-only broadcast.

Most of the local broadcast companies have switched to a dual broadcast system already, and are broadcasting in both digital and analog.

In simple terms you will not be affected

unless you use an antenna to receive your TV service. If you still use an antenna for TV service, you will need to get a converter box to convert the signal for your TV.

Digital TV from Albany Mutual Telephone has been Digital from day one and will continue to be in compliance with these rules.

More information is available at: www.dtv.gov



You can talk for over an hour for \$10 in Long Distance!



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Your insight to Albany Mutual Telephone operations

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Albany, MN 56307

Computer slowing you down?

Whether your system needs a cleaning or replacement we can help... all without the hassles of the big box stores!



\$50 FREE Money deal



Refer a friend to Telephone, Digital TV, High Speed DSL, or Nationwide Cellular service, and everyone wins:

- You Win - a \$25 credit
- Your Friend wins - a \$25 credit
- Your Friend saves all year long with bundled discounts

Referer's name: _____
 Referer's number: _____
 Referrals name: _____

320.845.2101 www.albanytel.com

Be sure your friend mentions your name when signing up for Telephone, High Speed DSL, Digital TV, or Nationwide Cellular service. You will receive a \$25 credit when they activate service with a 2 year commitment. Referrers name must be given at time of sign-up, referrers must be an Albany Mutual Telephone customer, other restrictions do apply. Offer ends 4/30/08.



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