

TECH TALK

WINTER 2018

Technology. All the Way Home.



Holiday Closings

Our office will close the following days to allow our employees time to celebrate the holiday season:

Christmas Eve

Monday, December 24th

Christmas Day

Tuesday, December 25th

New Year's Day

Tuesday, January 1st

In case of a service emergency, you can always reach us at 320.845.2101



Contact

Albany Mutual Telephone

131 6th Street
Albany, MN 56307
Phone: 320.845.2101

Office Hours

Monday-Friday 7:30am to 4:30pm

Email:

customersupport@albanytel.com

Online

www.albanytel.com



This Holiday Season WatchTVEverywhere



What is WatchTVEverywhere?

WatchTVEverywhere is our FREE service that allows AMTA Digital Cable TV subscribers to view TV programs on devices other than a TV set. This can include a Computer, Smart TV, streaming stick or device such as Roku or Apple TV, or your mobile device.

Where can I WatchTVEverywhere?

Watch anywhere you can receive an internet signal: inside your house, at the office, shopping mall, hotel, airport, vacation home, etc. You'll get the best quality from a high-speed connection like AMTA high speed internet.

What programs are available?

Different networks make different programs available at different times. Each TV network makes their own decision about what to make available on WatchTVEverywhere. Some networks provide a live online feed of their TV signal. Others provide full, current-season episodes of their most popular series.

Instructions:

1. To use WatchTVEverywhere, you must complete a one-time registration to create your login. To get started, visit www.watchtveverywhere.com.
2. Select "Albany Mutual Telephone" from the drop-down menu, and click "submit."
3. Click "register" to start the registration process. Make sure you have your last invoice handy - you'll need your account number, and the correct spelling of the last name on the account to fill out the form.
4. Once you register, you simply click the link in the confirmation email sent to you to finish registration.
5. Use your login anywhere to view content with the apps and websites provided by the TV channels you wish to see on your mobile device, streaming box, computer, or smart TV.

Wishing You A Happy Holiday Season!



This holiday season, we are most thankful for customers like you. Stop by our office in the month of December to pick-up a little gift we have for you to show our appreciation.



Brain Teaser

How many oranges can you put into an empty container?

Answer

Name - Please Print

Fall newsletter winner : Michael Rolfzen

Q: I exist in life but not in death. You can't have fun without me.

A: The letter F.

Submit your answer with your next bill by December 20th, 2018 for a chance to win a \$25 bill credit!

EMPLOYEE SPOTLIGHT



Meet Linda!

Customer Service Relations

Linda has been serving our customers for 27 years. She is part of the front office and is one of the first people you will see or speak with when inquiring about the technology services we offer. If any issues arise she is here to answer your questions and make sure everything is promptly taken care of. She is an integral part of our support team and a great resource in our office from all of her dedicated years of service at AMTA. We are lucky to have someone so knowledgeable and friendly in our front office.



Favorite thing about working at AMTA?
The people. I enjoy seeing and helping the customers that stop by the office the best I can. I also enjoy meeting the new customers moving into our area.



What are your hobbies? I like sewing quilt tops and getting together with my freinds for our annual girls trip to find new and fun fabric s for quilting.



What do you enjoy doing in your freetime? I love to spend time with my grandsons and enjoy attending NDSU football games.



What is an interesting fact about you? I am the oldest of 9 children (8 girls & 1 boy) and my youngest sister is 3 years older than my daughter.



What is your favorite show in AMTA's digital TV line-up? The Voice.



All about December.....



December 9th is National Christmas Card Day. This day honors its inventor, Sir Henry Cole who created the first commercial Christmas card in 1843.

Who doesn't love cookies?!? December 18th is a great day to bake some delicious cookies as it's National Bake Cookies Day!

Started in 1966 and made famous by Seinfeld, December 23rd is Festivus. It is a joyus feast day, meant to be spent with family & friends.



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